



Dear Customer:

Thank you for the opportunity to serve you. The following is a summary of our residential service.

Please place refuse within 5 feet of the curb 6:00 a.m. on your scheduled pickup day in 13-39 gallon plastic bags not exceeding 40 pounds in weight or 20-35 gallon rubbish containers not exceeding 50 pounds in weight. To avoid injury, please refrain from putting broken glass, syringes or sharp objects loosely into plastic bags.

In addition to household rubbish, brown bio-degradable bags of grass and leaves, furniture and appliances, will be accepted. However, an appliance containing refrigerants will be picked up by a separate truck. Carpet should be rolled & tied not exceeding 4 feet in length. Hedge cuttings, limbs and branches should be securely tied not exceeding 4 feet in length or 35 pounds in weight. Please place these items at the curb on the regularly scheduled pickup day.

Our residential service does not include broken concrete, automotive parts, large amounts of building materials or refuse caused by repairs, construction, commercial trash, refuse not placed in proper containers, bags or bundles.

Collections are not made on the following holidays:

New Year's Day	Memorial Day	Independence Day
Labor Day	Thanksgiving Day	Christmas Day

When the above holidays fall on a weekday, the collection after that holiday will be delayed by one day during that week only.

If you have any questions, please call customer service at 1-800-433-1309 or 440-458-5191 from 8:00 a.m. to 5:00 p.m. Monday through Friday.

Thank You.

40195 Butternut Ridge Rd. * P.O. Box 4011 * Elyria, Ohio 44036
Phone: 440-458-5191, 1-800-433-1309 * Fax 440-458-6846

(Parma, North Olmsted, Olmsted Falls, Olmsted Twp)

The following is an outline of our curbside recycling program.

NEWSPAPERS – in an effort to make recycling easier, place all newspapers in a separate blue bag for collection. Please, no magazines, glossy inserts, phone books, milk cartons or other paper products.

Collect glass, plastic, aluminum and steel cans and place them together (commingled) in a **one blue plastic recycling bag**:

GLASS – Recycle all glass beverage bottles and jars. Please rinse containers and removed lids and neck rings. Paper labels don't need to be removed. Do not include used pesticide or herbicide containers, window glass, light bulbs, mirrors, or ceramics-please place them with your rubbish.

PLASTIC- Recycle rinsed plastic milk containers and plastic soda bottles and containers that have the number 1 or 2 stamped on the bottom. Exclude items #3 through # 7 plastic, motor oil, antifreeze, pesticide and herbicide containers-please place them with your rubbish.

ALUMINUM & STEEL CANS-Recycle rinsed aluminum and steel cans. Please remove paper from cans.

Place the recyclables on the curb next to your rubbish on your scheduled collection day. Although, recyclable materials should be placed out at the same time as your rubbish, your blue bags may be picked at a different time on collection day. Please note that blue bags containing garbage, trash or rubbish will be left at the curb.

It is important that you tie the blue bags securely. If you crush your metal and plastic containers, you will use fewer bags, saving money and storage space. It is not necessary to put out a bag every week, just put it out when full. Blue recycling bags are available wherever trash bags are sold.